

SECTION-C

Note: Long answer type questions. Attempt any three questions. 3x10=30

- Q.3 State and explain the Erikson's stage of Personality Development.
- Q.4 What is meant by Group Dynamic. What Problems may be created by informal groups for the organisation?
- Q.5 What do you understand by stress? what are the potential sources of stress.
- Q.6 What is meant by organisational climate? Mention the factors determine the organisational climate.
- Q.7 Define the term human relations. How would it become important for the employees of an organisation?

No. of Printed Pages : 4
Roll No.

33022-2051

2nd Sem. / OMCA

Subject : Personality & Human Resources Mgmt.

Time : 3 Hrs.

M.M. : 100

SECTION-A

Note: Very Short Answer type questions. Attempt any 15 parts. (15x2=30)

- Q.1 a) Family factors of personality.
b) Anal stage of personality.
c) Locus of control.
d) Formal organisation.
e) Erractic groups
f) Group dynamics.
g) Parent Ego State.
h) Gallows Transactions.
i) Low-stress

- j) Type A Personality.
- k) Group Pressure.
- l) Shared Beliefs.
- m) Internal adaption.
- n) Define values & Norms
- o) Reward system.
- p) Any two techniques of improving human relations.
- q) Intra-group conflict.
- r) Organisational climate.

SECTION-B

Note: Short answer type questions. Attempt any ten parts 10x4=40

- Q.2
- i) Erikson stages of Personality Development.
 - ii) Define the term personality Traits.

(2)

33022-2051

- iii) Explain the profile of Type A and Type B personalities.
- iv) Why do individuals Join informal groups?
- v) Explain the concept of group cohesiveness.
- vi) What is meant by quality circle?
- vii) Define the term Non-complementary transactions.
- viii) Explain the term stroke.
- ix) Explain the concept of "I'm O.K - you are not Ok".
- x) Define the term Distress.
- xi) Explain the meaning of "Burnout"
- xii) Dimensions of organisational climate.
- xiii) What are status symbols.
- xiv) Benefits of transaction analysis.
- xv) Mention the tools of improving human relations.

(3)

33022-2051