

### SECTION-C

**Note:** Long answer type questions. Attempt any three questions. 3x10=30

- Q.3 Discuss the various types of formal and informal groups. Give the functions of informal groups.
- Q.4 Explain the trait theory of leadership.
- Q.5 Explain the causes of stress.
- Q.6 Discuss the approaches to organisational change.
- Q.7 Write a note on the research programme of Hawthorne.

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**2nd Sem. / IPM**

**Subject : Organisational Behaviour - II**

Time : 3 Hrs.

M.M. : 100

### SECTION-A

**Note:** Very Short Answer type questions. Attempt any 15 parts. (15x2=30)

- Q.1 a) What are groups?  
b) Define norms.  
c) Two functions of formal groups.  
d) Leadership.  
e) Preventive ways to reduce stress.  
f) Two determinants of leadership style.  
g) Stress.  
h) Dysfunctional conflicts.  
i) Resistance to change.

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- j) What is organisational change?
- k) Job Enrichment.
- l) Two methods to resolve conflicts.
- m) Time management.
- n) Meaning of organisational behaviour.
- o) Two points of importance of change.
- p) Job enlargement.
- q) Define team.
- r) Two characteristics of organisational behaviour.

### SECTION-B

**Note:** Short answer type questions. Attempt any ten parts 10x4=40

- Q.2
- i) Give preventive measures to manage conflicts.
  - ii) Write four effects of stress.
  - iii) Describe informal communication system.

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- iv) What are the causes of organisational resistance to change?
- v) Give the importance of time management.
- vi) Discuss the nature of change.
- vii) Write the difference between group and team.
- viii) What are the styles of leadership?
- ix) Explain the functional conflicts.
- x) Give different ways to manage planned change.
- xi) Discuss the historical evolution of organisational behaviour.
- xii) What are the different types of teams?
- xiii) Write the characteristics or traits of leadership.
- xiv) Give some ways to cope up with stress.
- xv) Discuss the findings of Ahmedabad experiment.

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