

### SECTION-C

**Note:** Long answer type questions. Attempt any three questions. 3x10=30

- Q.3 Discuss the theories of organisation.
- Q.4 Write short notes on organisational effectiveness, organisational climate and organisational development.
- Q.5 Explain the various stages of group development.
- Q.6 Explain the sources of power in detail.
- Q.7 Discuss the models of organisational behaviour.

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**1<sup>st</sup> Sem. / DBM (Retail, S & M, T & T, B & I)**

**Subject : Organization Behaviour**

Time : 3 Hrs.

M.M. : 100

### SECTION-A

**Note:** Very Short Answer type questions. Attempt any 15 parts. (15x2=30)

- Q.1 a) Define organizational development.
- b) What do you understand by the term organisation?
- c) What is group cohesiveness?
- d) Meaning of organisational diagnosis.
- e) Two characteristics of communication.
- f) Organisational change.
- g) Meaning of leadership.
- h) Autocratic or dictatorial leadership
- i) Organisational culture

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- j) Legitimate power
- k) Two methods to measure attitude
- l) Give two characteristics of personality.
- m) What is attitude?
- n) What are relatedness needs according to ERG theory of motivation?
- o) Give any two factors affecting individual behaviour.
- p) Explain the term organisational behaviour.
- q) What is group dynamics?
- r) Define motivation.

### SECTION-B

**Note:** Short answer type questions. Attempt any ten parts 10x4=40

- Q.2
- i) What are the steps in organisational development?
  - ii) What are the principle of organisation?

- iii) Explain any two types of departments.
- iv) What is the impact of merger on an organisations culture?
- v) Explain any one technique of group decision making.
- vi) What do you understand by informal groups?
- vii) Explain the process of communication.
- viii) Discuss the importance of leadership.
- ix) Give the behavioural theory of leadership.
- x) What is the difference between power and authority?
- xi) Give two problems encountered while measuring the attitude.
- xii) Explain maslow's need hierarchy theory.
- xiii) Give the significance of organisational behaviour.
- xiv) Discuss the process of decision making.
- xv) Give the importance of organisational behaviour.

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